

How to Access Services and Supports Through Jordan's Principle

As of April, 2023

What is Jordan's Principle?

Jordan's Principle is a legal rule and child-first principle named in memory of Jordan River Anderson. It ensures First Nations children receive the services and supports they need when they need them. Canada is legally responsible for implementing Jordan's Principle.

Who is eligible?

First Nations children from birth to age of majority in the province/territory of residence who meet any one of the following criteria:

1. The child or one parent/guardian has *Indian Act* status or is eligible for status.
2. The child is recognized by their Nation for the purposes of Jordan's Principle.
3. The child ordinarily lives on reserve.

What is covered?

Any service, support or item that a First Nations child needs. Multiple requests can be made for each child or group of children. Supports may be above what is normally provided in the province/territory.

Step 1

A First Nations child or a group of First Nations children needs services or supports.

Step 2



Call the 24-hour Jordan's Principle call centre at **1-855-572-4453**

(1-855-JP-CHILD). You will be connected with a Jordan's Principle Focal Point who will help you through the entire process. If the request is urgent, let the call centre know. Examples of urgent requests include: end-of-life care, risk of child entering child welfare system, safety concerns. If a situation changes to become urgent, call back to update the request.

First Nations Service Coordinators are in some communities and agencies to assist families with requests. You do not need to work with Coordinator to make a request.

Step 3

You will be asked to provide some basic information, including:

1. Child's name
2. One referral from a professional or Elder/knowledge holder
3. Parent/guardian consent
4. Confirmation of eligibility

Quotes, cost estimates and length of service are not required for Canada to decide on the request.

In urgent cases, only verbal or written consent from the parent/guardian is needed; documentation can follow after the immediate needs are met.

In all cases, documentation should not be a barrier to accessing supports through Jordan's Principle.



Canada must approve or deny requests within these timelines:

INDIVIDUAL REQUESTS:

Urgent:
within 12 hours
Non-urgent:
within 48 hours

GROUP REQUESTS:

Urgent:
within 48 hours
Non-urgent:
within 1 week

You will receive an official decision letter.

IF APPROVED:

Canada will provide payment and reimbursement details.

IF DENIED:

You will have one year to appeal the decision by emailing or writing a letter to your Jordan's Principle Focal Point. Full instructions will be in the official decision letter.